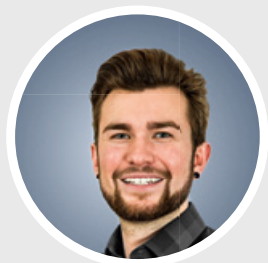


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## Terms of contract for IML-Seminars:

Dear IML customer,

You have the possibility to cancel free of charge until 30 days before the beginning of the seminar. Cancellations can only be processed if they are made in writing. Please understand that we have to charge the full seminar fee in case of later cancellation (from the 29th day) or non-appearance.

We will gladly try to offer you an alternative or rescheduled date within our seminar offer.

IML System GmbH is entitled to cancel or reschedule the seminar for important reasons (e.g. illness of the speaker) - in this case an alternative date will be announced immediately or the seminar paid fees will be refunded completely. Otherwise there are no further claims for replacement and/or cancellation.

If you have further questions, please do not hesitate to contact us personally.

Kind regards,

The IML-Team